



# Use Cases and Customer Feedback

# ALL ASSESSORS HAVE NOTES AND



# NOTES ARE MERGED TO USEFUL A REPORT

Assessors have own view, can see each other, reports can use all inputs to be integrated in one report.

Interviews finish once all indicators have notes.

Notes in the consolidation can be compared and merged to a report.



Important!!!
Reports have
content and are not
just to make work
quick for assessors.

While all assessors see each other, still all assessors make notes and contribute to consolidation. There is not just one set of text blocks copied to many BPs/GPS, we merge the opinions and contributions of assessors.

**Statement by ZF Manager to Capability Adviser** 

We like the tool because reports generated by the tool after the assessments have real content that can be implemented and understood by projects. Advantage: Other tools usually had same text block copied to many BPs and GPs without sufficient content and an extra improvement workshop afterwards was needed to understand.

# ASPICE AND SAFETY ASSESSMENT

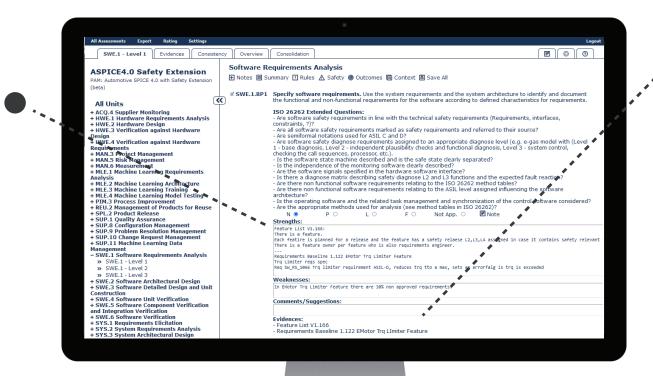


# **COMBINATION IS REAL**

Safety Extension by SOQRATES Group used.

Assessment: Each safety goal (the 3 highest) is walked through the system, software, hardware V at technical level.

Notes taken in the tool based on the extended BPs.



Full Audit at
Process Level also
suing ASPICE and
checking the
coverage of the
safety case

Important!!! Reports show
(1) the ASPICE coverage
with safety extension plus
(2) have the ISO 26262
evaluation in the appendix
(against all safety
objectives and work
products)

Used by MAGNA, MARELLI, GARRET, PANASONIC, KOLEKTOR, etc.

Success stories: Marelli MB S-class light, Panasonic OBC, Magna Puch G Electric, MB eATS 1.6 etc.

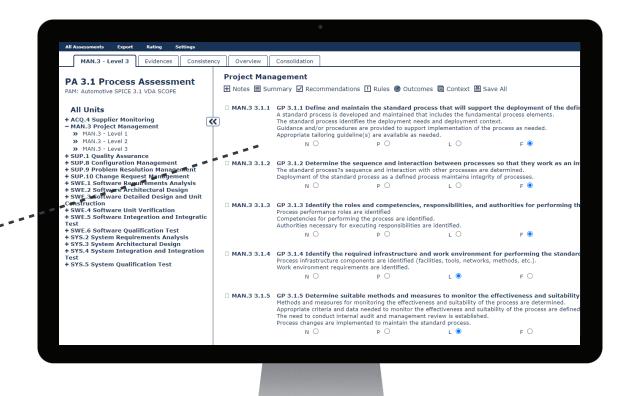
We like the tool because it supports additional models developed by a group of Tier 1 that allow an integrated view of functional safety and ASPICE. This gives a structured V based picture of safety norm coverage.

# LEVEL 3 ASSESSMENT APPROACH



Objective: Perform Level 3 assessments for all projects

Approach: Assess PA
3.1 separately from
other project
assessments with the
process owners



Reuse: In project assessments reuse the ratings from PA 3.1 and assess Level 1, Level 2 and PA 3.2

#### **Used by FORVIA/HELLA**

With this approach time and effort is saved, as PA 3.1 is not assessed in each assessment but once by all planned assessors and considered for all other assessments

# **BENCHMARKING ASSESSMENTS**



Objective: Benchmark specific practices or whole attributes across assessments

Approach: Select a baseline of assessments and the statistics module built in Capability Adviser can display and report different benchmarks.



Key Weakness and Strengths Identification: Identify areas where all are weak or all are strong.

**Requested by FORVIA/HELLA** 

With this approach no additional Excel files or Macros are required.





BOSCH, ZF and HELLA Managers about working with us:

The developers are working with us directly to improve and tailor the experience and bugs are getting fixed very fast.

There's a good exchange to discuss improvements and new features.

CR based workflow with release for all customers. Inputs from customers are entered as CRs internally and tracked.

# **Upcoming Features**

capadvsupport@iscn.com



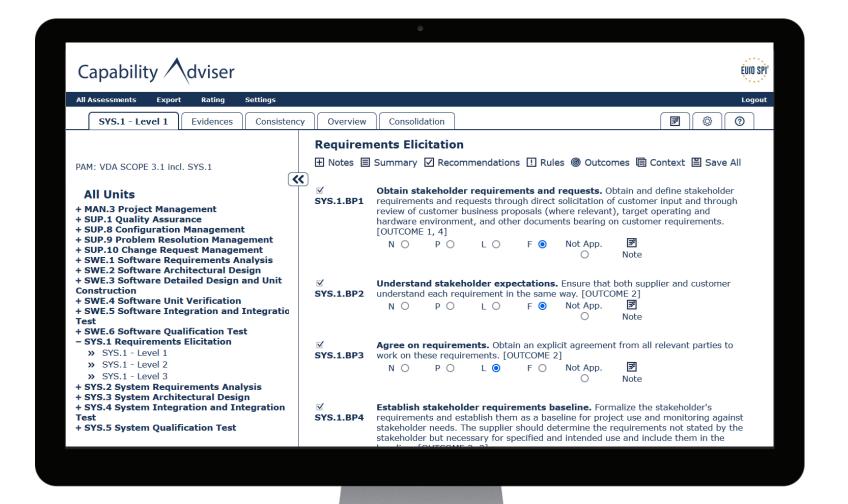
# USABILITY

The Capability Adviser is tested regularly to meet the needs of its users.

# Tabs allow quick change of views

# Requested by all customers

With this approach the joint view of working an assessor team has been facilitated, and it is easy during the assessment to check the compliance with rules (consistency view).





# **CUSTOM WORD TEMPLATES**





#### **Requested by all customers**

With this approach professional and adaptable reports in word are generated which are based on company specific templates.



### Thank you for cooperating with ISCN GmbH.



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ISCN organises the EuroSPI conference since 1994 where e.g. VW is organising a workshop community, and VW, Rheinmetall AG, EB, MAGNA, AVL held key notes. http://www.eurospi.net



ISCN is certified by VDA to hold provisional and competent ASPICE assessor



ISCN moderates the German task force SOQRATES (https://soqrates.eurospi.net) since 2003 where >20 Tier 1 collaborate on ASPICE, Safety and Security.



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**EuroSPI Conference Series** 



Assessment Tool – ISO 330xx based